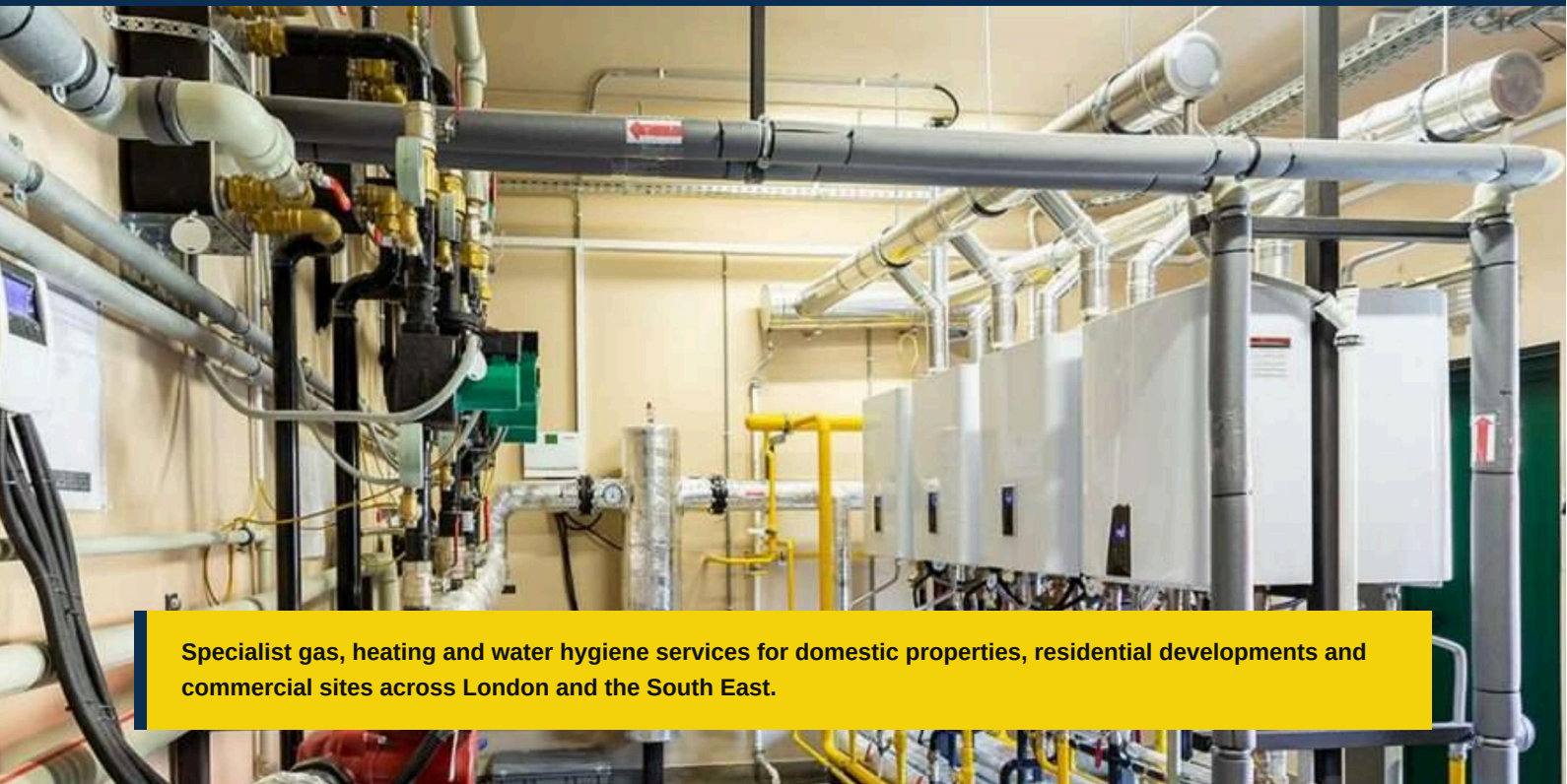


Safe systems. Reliable buildings. Complete compliance.



Specialist gas, heating and water hygiene services for domestic properties, residential developments and commercial sites across London and the South East.

Keeping Buildings Safe and Reliable

Direct Gas & Heating Ltd

We provide heating, hot water and water hygiene services across residential and commercial properties throughout London and the South East.

From domestic boilers and HIUs within individual homes to complex communal plant rooms, our engineers deliver practical maintenance, responsive support and clear compliance reporting.

Our approach is simple: protect residents, reduce breakdown risk and keep critical assets performing safely and efficiently.

15+

YEARS
INDUSTRY
EXPERIENCE

WHO WE SUPPORT

Homeowners · Landlords · Managing Agents · Freeholders · RMCs · Residential Developments · Commercial Sites

- **Protect Residents**
Safety-first practices across every gas and heating system we touch.
- **Reduce Breakdown Risk**
Planned servicing that catches issues before they become emergencies.
- **Keep Assets Performing**
Efficient, compliant systems backed by clear, auditable reporting.



Everything Your Building Needs

One specialist contractor for plant rooms, in-dwelling heating systems, mechanical assets, controls and water hygiene.



01 Commercial Heating & Gas

Boilers, burners, gas safety inspections, certification and communal energy centres.

02 Domestic Heating & Gas

Boiler and HIU servicing, repairs, safety checks and heating controls.

03 Pump & Mechanical Systems

Pumps, pressurisation units and associated mechanical plant.

04 Electrical & Controls

MCC panels, BMS interfaces and plant room control infrastructure.

05 Water Hygiene

Legionella assessments, sampling, tank inspections and monitoring.

06 Compliance & Reporting

Tailored strategies, site records and audit-ready digital documentation.

07 Planned Maintenance

Structured PPM programmes aligned to assets, risks and budgets.

08 Reactive Support

Rapid response and 24/7 emergency call-out capability.

09 Standby Generators

Generator servicing & maintenance | Automatic Transfer Switch (ATS) testing | Load bank testing.

Whole-Building Coverage

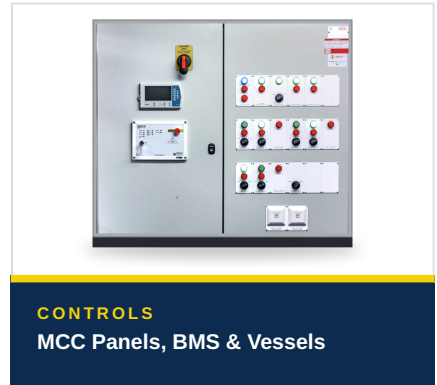
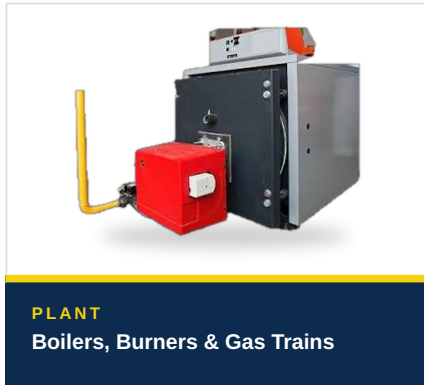
We support both central plant and individual property systems, giving property managers one clear point of responsibility across the entire development.

Tailored Site Strategy

Maintenance schedules are built around your equipment, compliance duties, operational priorities and lifecycle plans.

Plant Room Management & Structured PPM

Tailored 12-month maintenance programmes covering communal heating plant, pumps, vessels, controls and water hygiene, with frequencies aligned to your asset register, manufacturer guidance and recognised industry practice.



THE 12-MONTH PROGRAMME

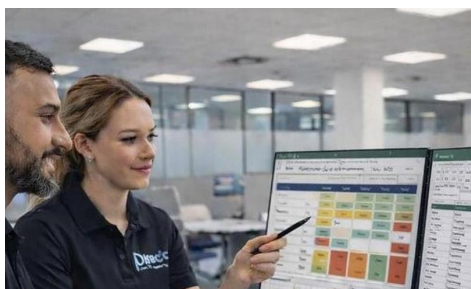


Electrical Controls & Safety

MCC panel checks, overheating inspections, selectors, alarms, safety interlocks and BMS run/fault signals. Agreed shutdown inspections can include terminal checks, internal cleaning and fail-safe testing.

Water Hygiene & Vessel Care

Little-used outlet flushing, sentinel temperature monitoring, cold-water storage tank inspections and water-services logbooks. Expansion-vessel checks, pre-charge testing and Legionella risk assessments can form part of the agreed scope.



Audit-ready at every stage

Every visit is documented and handed over in a clear, structured format.

- ✓ Digital service sheets
- ✓ Photographic evidence
- ✓ Certificates
- ✓ Asset readings
- ✓ Prioritised defect register
- ✓ Plant-condition & lifecycle report

Built around your site: tasks and frequencies are agreed for each asset and risk profile. Water sampling, tank cleaning, remedial pipework, plant upgrades, energy reviews and emergency response are available by separate agreement.

Domestic Heating, HIUs & Water Hygiene

Responsive, resident-focused support for individual properties, backed by rigorous water hygiene management and auditable reporting.

01 · DOMESTIC HEATING

Boilers & Gas Safety

Servicing, maintenance, repairs and gas safety certification for homes and rented properties.

02 · HEAT INTERFACE UNITS

HIU Servicing & Repairs

Inspection, servicing, flushing, temperature checks, controls and reactive fault support.

03 · WATER HYGIENE

Legionella Management

Risk assessments, water sampling, temperature monitoring, tank inspections and HSE L8 aligned controls.

04 · TRANSPARENCY

Audit-Ready Records

Clear digital reports, photographs and data records help clients demonstrate compliance and make informed decisions.



24/7
SUPPORT

Resident-Focused, First-Time Fix

Our engineers carry a wide range of common parts as van stock and are trained to diagnose and resolve issues with residents on the same visit — reducing disruption and the need for a return call-out.



More Than Maintenance. Complete Peace of Mind.

We protect residents, maintain compliance and support long-term building performance with clear communication and dependable technical service.

Safety & Compliance First



Gas Safe registered engineers, accredited working practices and documentation designed for audits, insurers and statutory duties.

Responsive 24/7 Support

24

Fast mobilisation for breakdowns and emergencies, helping minimise downtime, disruption and secondary damage.

Dedicated Site Management



Clear ownership, planned schedules and service strategies tailored to each development and portfolio.

Lifecycle & Budget Advice



Practical recommendations on remedial works, capital planning and equipment replacement to protect long-term value.

Digital Reporting



Photos, readings, checklists and structured reports after visits — organised and accessible when you need them.

One Specialist Contractor

1

Gas, heating, mechanical, electrical, standby power and water hygiene support across central plant and individual properties.

Dedicated Teams

Consistent engineers who know your sites, systems and residents.

Qualified Engineers

Gas Safe registered, accredited and experienced across plant and domestic work.

24/7 Support

On hand around the clock for breakdowns and urgent compliance needs.

ACCREDITED, QUALIFIED & COMPLIANT



Gas Safe
Registered
No. 659326



SafeContractor
Gold Approved
Ref. KD2493



IGEM
Company
Member



City & Guilds
Qualified
Engineers



**Water Management
Society**
Best Practice
Standards

Let's discuss your building.

Whether you manage one property or a large portfolio, we can tailor a maintenance strategy around your assets, risk profile and budget.

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